



SUB MARINE SERVICES LTD

PRIVACY POLICY

1. What type of Information do we collect?

We receive, collect and store any information you enter on our website or provide to us in any other way. We also collect personally identifiable information (including name, email and other contact details) comments, feedback, reviews, recommendations, and personal profiles.

2. How do we collect information?

When you fill out an enquiry form on our website, complete a customer questionnaire or email or telephone us with an enquiry, as part of the process, we collect personal information you give us such as your name, address, email address and other contact details.

3. Why do we collect personal information?

We collect such Non-personal and Personal Information for the following purposes:

1. To provide and operate the Services;
2. To provide our customers with ongoing assistance and technical support;
3. To be able to contact our visitors and customers with general or personalized service-related notices and promotional messages;
4. To create statistical data which we may use to provide and improve our respective services;
5. To comply with any applicable laws and regulations.

4. How do we store, use, share and disclose our site visitors' personal information?

Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

We also record customer information provided from our website on a database that is held on local company PCs, secured behind a firewall, and on Cloud based storage.

The personal information we collect is used solely by Sub Marine Services Ltd. We do not share or disclose any personal information we collect to any third parties

5. How do we communicate with our site visitors?

We may contact you to poll your opinions through surveys or questionnaires, to send updates about our company and share news with you, to answer any specific queries you have raised, to promote our services or as otherwise necessary to contact you to enforce any applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone and postal mail.

6. How do we use cookies and other tracking tools?

Our website tracks personal information through the use of cookies. Below is a list of cookies that are stored on our site visitor's computers:

Cookie Name	Life Span	Purpose
svSession	Permanent	Creates activities and BI
Hs	Session	Security
Incap_ses_\${Proxy-ID}_\${Site-ID}	Session	Security
Incap_visid_\${Proxy-ID}_\${Site-ID}	Session	Security
Nibi_{ID}	Persistent cookie	Security
XSRF-TOKEN	Persistent cookie	Security

7. How can site visitors withdraw their consent?

If you don't want us to process your data anymore, please contact us at sms@submarineservices.com or send us mail to Sub Marine Services Ltd. Old Compressor House, The Docks. Falmouth. Cornwall. UK. TR11 4NR.

8. Privacy Policy Updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will update the current version on our website so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

A handwritten signature in blue ink, appearing to read 'John Duffy', is written over a horizontal line.

John Duffy
Operations Manager

Last Reviewed 29th July 2019